



Understanding AIAG Traceability Guidelines (CQI-28)



Course Duration: 2 Days

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Seminar Content

This one-day seminar is intended to provide participants with an overview of CQI-28, Traceability Guidelines, which, along with internationally recognized quality management system standards and customer-specific requirements, are key to reducing and eliminating the impact of escapes to the organization and customer.

This course will also provide participants with an understanding of the purpose and functionality of the Traceability Assessment to ensure the traceability system is effective.

Learning Objectives

- Gain a knowledge of the traceability system
- Learn best practice approaches and solutions for traceability requirements
- Understand the scope of the Traceability Assessment
- Prepare to conduct an assessment of the traceability system in order to ensure it provides accurate and detailed traceability to pinpoint affected product

Seminar Outline

- Introduction
- Traceability Overview
- ▶ IATF 16949 Requirements for Traceability
- Customer Specific Requirements for
- Traceability
- Elements for a Robust Traceability System
- Traceability Needs

- Logistical Considerations
- Technology Alternatives
- Inventory Control
- Data Retention and Retrieval
- Traceability System Management
- Traceability Scenario Best Practices
- Breakout Exercise 1: Scenario Review
- Traceability Assessment Worksheets

Who Should Attend

All team members involved defective product escapes and product recalls. Organizational personnel reducing risk and impact both internally and externally.

Seminar Materials

Each participant will receive a training manual. A copy of CQI-12 may be provided upon request, with additional cost billed to the participant.

Pre-Requisite

Experience non-conforming product, warranty claims, and defect analysis would be beneficial but not required.

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