

## Understanding Plating System Assessments (CQI-11)



Course Duration: 2 Days - 8 Hours/day

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## Seminar Content

This one-day seminar is intended to provide participants with an overview of CQI-11, Special Process: Plating System Assessment, which, along with internationally recognized quality management system standards and customer-specific requirements, defines the fundamental requirements for a plating management system. The goal of the Plating System Assessment is the development of a plating management system that provides for continual improvement, emphasizing defect prevention and the reduction of variation and waste in the supply chain.

## Learning Objectives

- ❖ Understand the scope of the Plating System Assessment
- ❖ Prepare to conduct an assessment of a plating system in order to ensure it provides for continual improvement, emphasizing defect prevention and reduction of variation and waste in the supply chain

## Seminar Outline

- ❖ Introduction and Overview
- ❖ Assessor Requirements
- ❖ Coating System Assessment Procedure
- ❖ SECTION 1: Management Responsibility and Quality Planning
- ❖ SECTION 2: Floor and Material Handling Responsibility

- ❖ SECTION 3: Zinc / Zinc Alloy Plating Equipment
- ❖ SECTION 4: Decorative (Cu, Ni, Cr) Plating Equipment
- ❖ SECTION 5: EN Plating Equipment
- ❖ SECTION 6: Hard Chrome Plating Equipment
- ❖ SECTION 7: Job Audit
- ❖ Process Requirement Tables

## Who Should Attend

All team members involved in the plating management system would benefit from this seminar.

## Seminar Materials

Each participant will receive a training manual. A copy of CQI-11 may be provided upon request, with additional cost billed to the participant.

## Pre-Requisite

Experience in the assessment of plating management systems would be beneficial.

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