

Risk and Implementing Risk Strategies for ISO Management Systems



Training Duration : 1 Day

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Seminar Content

This one-day seminar provides an understanding of risk and risk-based thinking, in the context of ISO management systems. It addresses how to factor organizational context and associated risks at the enterprise level, as well as in management systems, products and processes.

The seminar provides an overview of the application of various tools and methodologies for identifying, analyzing and managing risk in business processes and in product realization, in projects, and in general risk mitigation (e.g., OH&S, Environment, Logistics).

Who Should Attend

This seminar is designed for managers responsible for business/strategic planning and enterprise level risk, as well as leaders dealing with system, product, project and general risk. Additionally, persons responsible for planning, developing and implementing ISO management systems would benefit from this seminar.

Recommended Training and/or Experience

At least basic knowledge of one or more ISO management systems (e.g., Quality, Environment, OH&S, Energy, Information Technology, etc.)

Seminar Materials

Each participant will receive a course manual and related exercise materials.

Seminar Goals

- Understand risk and risk-based thinking in the context of ISO management systems
- Understand and account for the influence of organizational context in determining risk at the enterprise level, in products, processes, projects and generic operations
- Employ the tools for risk management in business processes and in new product development
- Understand and address risk management in projects
- Employ appropriate methodologies and tools for general risk identification, assessment, analysis and mitigation

Seminar Outline

- Introduction to Risk and Risk-Based Thinking
 - **Breakout Exercise 1: Context and Interested Party Expectations**
- Business Operating System (BOS) and Business Process Risk
- New Product Development and Manufacturing Risk Project Risk
- General Risk Management; Risk Matrix
 - **Breakout Exercise 2: Assessing Risk**

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