

**Raj Jayachandran** has earned rich experience in service industry as well as manufacturing through his 16 years of service from various segments like Supply chain, BFSI, Insurance, Oil & Gas, Automobile, Retail, Safety Systems, Aerospace and Manufacturing. Raj is an MBA (Finance), certified Master Black belt (ASQ Body of Knowledge) and a Lean Expert.

Before joining Omnex, Raj has worked with Honeywell INC as Business process Excellence Manager. His assignments included Six Sigma/Lean Training and mentoring Six sigma Black Belt and Lean Projects. Raj has successfully managed large account with more than 1000 employees. He is a highly skilled change agent with strong leadership, analytical & communication skill. He is a great mentor in creating six sigma/Lean culture and has trained more than 75 Black Belt. He has also worked in process excellence team for companies including WIPRO, TCS, Fidelity Investments & MPhasis.

#### Key expertise

- Quality and process improvement
- Change Management, Visual Management, 5S
- Six Sigma BB/ GB coaching & mentoring
- Strategic Planning Balance Score card/Hosin Kanri implementation and monitoring
- Lean Manufacturing- JIT, Kanban, Drum Buffer Rope, Jidoka, SMED,
- New product Introduction- VPD, QFD, Taguchi DOE
- Production Core tools- SPC, MSA, VSM, FMEA, OEE
- Benchmarking
- NPS/Customer satisfaction survey and Improvement
- ISO 9001:2008 Certified Auditor/Gembawalk
- Deskilling & Waterspider Implementation
- Capacity model /Cross Training / Heijunka

Some of his main assignments currently are Interglobe technologies Philippines (BPO) LSS training and implementation, ENOC Dubai ( Logistics and distribution ) – Lean implementations.